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FLOOD ASSISTANCE FAQs

Flooding has impacted communities across Cook County, leaving many residents and local governments with questions about flooding assistance. While Gov. Bruce Rauner has included Cook County in the state's disaster proclamation, Illinois does not have disaster assistance programs.

Federal assistance is not currently available but the County's Department of Homeland Security and Emergency Management (DHSEM) along with officials from around the state are working together to determine if Illinois may be eligible for federal funds. Residents can assist officials by providing flood damage information. Cook County residents affected by severe flooding should contact DHSEM at 312-603-8180.

Nonprofit organizations, like the Red Cross, are able to provide residents with assistance. Residents may contact the Red Cross flood hotline at 847-220-7495. For more information, check out Flood FAQs here.

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The Cook County Department of Homeland Security and Emergency Management integrates first responders, their departments and resources from 134 Cook County municipalities, and serves as the central agency in Cook County for coordinating efforts to prevent, protect against, mitigate the effects of, respond to, and recover from all incidents, whether man-made or natural. For more information, visit our website at www.cookcountyhomelandsecurity.org.