

Virtudent Connect

Virtual care coordination & dental consultations

At Virtudent, we always strive to be flexible when working with our clients to ensure we provide the best possible care for your employees. Now is no different.

With the coronavirus outbreak, most dentist offices are closed except for emergency procedures. We are providing Virtudent Connect for dental care coordination. When patients have questions, problems or concerns, a Virtudent staff member can answer their questions. If additional care is needed, a dentist will provide advice, prescribe appropriate medication, and refer them to a specialist when necessary. Go to www.virtudent.com/teledentistry to learn more about the service. No contracts or commitments are needed. Simply share the information with your employees and their families so they have access to this service if they need it.

Availability and Billing

Virtudent is offering Virtudent Connect from 8:00 AM to 8:00 PM ET, Monday through Friday in the following states: California, Connecticut, Georgia, Illinois, Kentucky, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, and Washington.

In these states, we will bill your dental insurance provider directly for a limited oral evaluation.

In all other states, and for urgent questions, outside these hours, we have a partner who will provide assistance.

How It Works

After a patient books their appointment, they will be sent a link to a secure, password-protected video conference room. At the time of their appointment, they will log on using a web browser from any computer, laptop, tablet, or smartphone that supports video and voice. The care coordination team member will join them on the video call to discuss and triage oral healthcare issues.



How We Help:

- Understand whether or not they have a serious condition that requires urgent treatment
- Suggest things they can do at home to relieve their symptoms
- Assess toothaches and infections and provide needed medications
- Provide guidance and advice
- Provide a second opinion on previous oral health recommendations
- Help patients who need immediate treatment find an open dentist willing to see patients

Our clinical team can help address dental or oral healthcare challenges, including:

- a loose filling
- breaking a tooth or a filling
- bleeding or swollen gums
- pain or tooth sensitivity
- tooth discoloration
- grinding or clenching their teeth
- muscle soreness or discomfort while chewing
- oral sores or lesions

