

Where to File Public Accommodations Discrimination Claims

This is general guidance and does not guarantee coverage. Certain exceptions and limitations may apply. You may be able to file your claim with more than one agency. Please call with questions.

<i>Agencies to Contact</i>	Chicago Commission on Human Relations (CCHR)	Cook County Commission on Human Rights (CCCHR)	Illinois Department of Human Rights (IDHR)
Types of Discrimination Covered	Race Color Religion Sex (including sexual harassment) National Origin Ancestry Age Disability Marital Status Parental Status Sexual Orientation Gender Identity Source of Income Military Status Retaliation	Race Color Religion Sex (including sexual harassment) National Origin Ancestry Age Disability Marital Status Parental Status Sexual Orientation Gender Identity Source of Income Military Discharge Status Housing Status Retaliation Aiding/Abetting Willful Interference	Race Color Religion Sex (including sexual harassment) National Origin Ancestry Age Disability Marital Status Sexual Orientation (incl. gender identity) Unfavorable Military Discharge Military Status Order of Protection Status Retaliation Aiding/Abetting Coercion Willful Interference
Geographic Limitations	Violation occurred within the City of Chicago	Violation occurred within Cook County	Violation occurred within Illinois
Time Limitations	Must file within 300 days of alleged violation	Must file within 180 days of alleged violation	Must file within 300 days of alleged violation
Who Can Be Sued	Place, business establishment or agency that sells, leases, provides, or offers any product or service to public, including membership organizations with over 400 members which provide regular meal service and receive payment for dues or other services from or on behalf of nonmembers	Persons that own, lease, rent, operate, manage, or in any manner control a public accommodation Exceptions for sex discrimination in private facilities, sleeping rooms and educational institutions	Accommodation or business facility of any kind which sells or otherwise offers services or goods to public OR Operator of such facility Public officials who are officers or employees of the State or its agencies

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Kinds of Relief Available	<p>Make whole damages (such as out-of-pocket expenses and emotional distress damages)</p> <p>Punitive Damages</p> <p>Injunctive Relief (such as order to admit complainant to public accommodation)</p> <p>Fines to the City</p> <p>Attorney's fees and costs for prevailing Complainant</p>	<p>Make whole damages (such as out-of-pocket expenses and emotional distress damages)</p> <p>Injunctive Relief (such as order to admit complainant to public accommodation)</p> <p>Fines to the County</p> <p>Attorney's fees and costs for prevailing Complainant</p>	<p>Make whole damages (such as back pay, lost benefits and emotional distress damages)</p> <p>Other Damages (such as interest)</p> <p>Injunctive Relief (such as reinstatement and barring contracts with the State), including emergency relief</p> <p>Attorney's fees & costs to prevailing complainant</p>
Agency Contact Information	<p>Chicago Commission on Human Relations 740 N. Sedgwick St. Ste. 400 Chicago, IL 60654</p> <p>Phone: 312.744.4111 TTY: 312.744.1088 Fax: 312.744.1081</p> <p>cchrfilings@cityofchicago.org</p>	<p>Cook County Commission on Human Rights 69 W. Washington St. Ste. 1130 Chicago, IL 60602</p> <p>Phone: 312.603.1100 Fax: 312.603.9988</p> <p>Human.rights@cookcountyil.gov</p>	<p>Illinois Department of Human Rights 555 W. Monroe St. Ste. 700 Chicago, IL 60661</p> <p>Phone: 312.814.6229 Fax: 312.814.6251</p> <p>IDHR.FairHousing@illinois.gov</p>
Office Hours	Monday through Friday, except holidays, 9:00 AM to 5:00 PM (2 copies of all filings required)	Monday through Friday, except holidays, 8:30 AM to 4:30 PM	Monday through Friday, except holidays, 8:30 AM to 5:00 PM
Intake Hours	Monday through Friday, except holidays, 9:00 AM to 3:00 PM	Intake interviews are by appointment only, please call or email to make an intake appointment	Monday through Thursday, 8:30 AM to 3:00 PM
Other Discrimination Covered	Housing Employment Credit and Bonding Transactions	Housing Employment Credit Transactions County Facilities, Services, and Programs	Housing Employment Credit Transactions Sexual Harassment in Education